GIRRAWEEN
COUNTRY INN
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Sitting among ancient granite boulders and tall gums — a peaceful spot we've turned into a cozy retreat full of character.

It's rustic, calm, and filled with the little touches we love: timber beams, warm fires, and soft beds you'll want to sleep in forever.

We're proud to share a little of what we love with you.



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Your Stay at a Glance

Check-Out: 10:00 AM
Need a bit more time? Just ask us in advance — we'll do our best to accommodate but not be available if other guest are due to check in.

Keys & Door Locks
If your room has a key or FOB, please leave this in your room and close the door to ensure room is locked.

Rooms 1 to 7, please do not adjust the switch on the back of the door lock, otherwise the deadlock will be activated and your code will not work to let you back in the room.

For Room 8, 9 and The Chalet, please do not press the button on the back of the lock otherwise the deadlock will be activated and your code will not work to let you back in the room.

***Reception Hours*:** 8:00 AM – 5:00 PM
***After Hours*:** (07) 4683 7109 (urgent matters only)

***Wi-Fi*:**
Rooms 1 to 8, Network: *GirraInn* Password: 12345678

Room 9, Network: *GirraHome* Password: 12345678

The Chalet, Network: *GirraLink* Password: 12345678

***Emergency Services*:** Dial 000 for Police, Fire, or Ambulance

No Smoking or Vaping Indoors

For the comfort and safety of all guests please use the outdoor smoking areas near the courtyard or car park — they're clearly marked.

Quiet Hours
Please respect other guests and keep noise to a minimum between **10:00 PM and 8:00 AM.**



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Keeping Things Comfortable

For stays of 3 or more days, we will provide clean bathroom towels on the third day. For stays of 7 days or more, we will provide a freshening up of the room, clean linens and towels.

Bathroom Essentials

Hand and Body wash; Shampoo and Conditioner are provided complimentary by our Boutique Inn Range for your use during your stay.

We understand that comfort includes privacy and practicality. You'll find sanitary packs and oral hygiene packs stored in the make-up vanity and are available for purchase during your stay. Any missing items from the vanity will be charged to the card on file.

Water Conservation & Drinking Water

Tank water is our only source of this precious resource here, so every drop counts.

Our tank water is mechanically filtered 3 times then passed through a UV filter to make safe for drinking. Downstairs there is a drinking refill station on the restaurant bar for your convenience.

If you prefer, bottled water is available for purchase from the bar.

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Pet Stays

We're delighted to welcome you and your furry companion to Girraween Country Inn.

DURING YOUR STAY pets must be kept on a lead at all times when outside your room.

Clean up after your pet and dispose of waste responsibly. Pets are not permitted in the restaurant or billiard room.

Keep pets off all furniture except the Dog Bed provided.

Do not leave your pet unattended in your room if they are likely to bark, become distressed, or disturb other guests.

Complimentary For Your Stay

For your convenience, we've provided:

Dog bed ,Food and water bowls, Clip-on waste bag pouch and lint roller

Please leave these items in your room when you depart.

Breakfast with your pet

If you'd like to enjoy breakfast with your dog, simply let our team know and we'll happily prepare an outdoor table for you, weather permitting!

PET POLICY

Owners are responsible for their pet's behaviour at all times.

Any damage, excessive cleaning, or disturbance to other guests or property may incur additional charges.

We reserve the right to request removal if your pet's behaviour may cause disruption.

Assistance dogs are welcome in accordance with Australian law.

Thank you for helping us create a relaxing stay for every guest—both two-legged and four-legged.

By staying with us, you agree to these pet conditions.

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Septic System Care

Our Inn runs on a septic system, so please only flush toilet paper — nothing else.
Sanitary items, wipes, and other products should go in the bin provided in your bathroom.

This helps us avoid plumbing issues and keeps everything running smoothly.

Linen & Makeup Care

To help keep everything looking and feeling lovely, protect our linen and also conserving water, please use the makeup wipes provided (or your own) before bed. They work best with just a small amount of water.

Please do not use our linen or towels for makeup / tanning removal.

Room Facilities

Each room is stocked with little comforts to make your stay easy and enjoyable: robes, umbrellas, a Cloud 9 hair dryer, straightener and makeup wipes.

Electric Blankets – where fitted please ensure these are turned of each day and at the end of your stay.

Heaters – Please ensure all heaters are turned off at the end of your stay

Please enjoy these during your stay. If any items are missing after checkout, a replacement and sourcing fee will be charged (a receipt will be emailed to you).

Ironing Boards & Irons

Every room has an iron and ironing board, ready whenever you need them. Please make sure the iron is switched off and cool before putting it away and keep it safely out of reach of children when in use.

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Relaxation

Lounge

Unwind and catchup in the upper-level communal lounge, by night the fireplace creates a cosy atmosphere, top that off with a glass of local wine, craft beer, or your drink of choice from the bar.
During the day, the light filled area gives a great space to relax and read a book or play a board game.

Billiard Room

If you hear laughter and the soft crack of a cue, you've found the Billiard Room — a small, inviting corner of the inn where friendly competition meets easy conversation, enjoy the use of our full-sized billiard table and let us know if you would like the fireplace lit for a slow, relaxed evening.

Fireplace Guidelines

Nothing says country comfort quite like a crackling fire. To ensure everyone's safety and help us conserve firewood, please follow these guidelines.

Using the Fireplace

- Only to be operated by a competent adult
- Open the flue **only when lighting the fire**.
- Once the fire is established, **close the flue controls** to maximise the heat output into the room.
- Add **one piece of firewood at a time**. This provides the most efficient burn and helps reduce unnecessary firewood consumption.
- Never burn rubbish, plastics, cardboard, food scraps or any other waste materials in the fireplace.
- Never leave a fire unattended.
- Please ensure the fireplace screen or door remains closed while the fire is burning.

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Firewood

- Please use **only the firewood provided in your room**.
- The upright timber stand supplied in your room contains sufficient firewood for the duration of your stay.
- Please do not collect or use firewood stored elsewhere on the property.
- Do not touch /use firewood stored near the Smoker
- Additional / Excessive firewood will incur a **$50 firewood charge**.

Thank you for helping us reduce unnecessary firewood use and minimise our environmental impact.

Fire Pit Guidelines

Our outdoor fire pits are provided for guests to enjoy. For everyone's safety, please observe the following:

- Only to be lit and maintained by a competent adult
- Use **oversized firewood only** in the fire pits, not fireplace milled wood.
- Firewood stored on or beside the smoker is **reserved for cooking and is not for guest use**.
- Before lighting a fire, **please check with our staff**. Fires may not be permitted during fire bans or when our property risk assessment determines conditions are unsafe.
- Never leave a fire unattended. Fires must be **fully extinguished before leaving the area**.
- Children must be supervised by a responsible adult at all times while in the fire pit area.
- Please leave the area clean and dispose of any rubbish in the bins provided.

Thank you for helping us keep our guests, staff and the surrounding bushland safe while everyone enjoys the outdoors.

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Food & Beverage

Picnic Baskets

Heading out to explore? We'd love to pack a picnic for you.

Let us know by **3:00 PM the day before**, and we'll have it ready after breakfast service.

We can prepare everything from light bites to gourmet charcuterie — and we're happy to add a bottle of wine to complete the experience. Perfect for the park, a lookout, or a quiet spot under the gums.

***Breakfast* (8:00 AM)**
BY BOOKING ONLY – if not included in your reservation

Start your day with our continental breakfast, in-house fresh bread, local preserves, seasonal fruit, coffee and juice. For the larger appetite, we offer a small a la carte hot breakfast for you to choose from too, some rooms have the continental breakfast included, just check your reservation.

***Dinner* (6:00 PM – 8:00 PM)**
BY BOOKING ONLY

Dinner at Girraween Country Inn is cozy and wholesome — utilising local ingredients, Granite Belt wines, and slow-cooked favourites. Bookings are required, especially on weekends and during wine festival periods.

We're fully licensed and proudly serve local wines and spirits — no BYO.

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Explore the Granite Belt

You've arrived in one of Queensland's most beautiful country side regions — where vineyards meet granite peaks, and every road seems to lead to a new discovery. Whether you're into food, wine, nature, or just slowing down and soaking it all in, there's plenty here to fill your days.

Nature & Adventure

If the outdoors calls to you, you're in luck.
• ***Girraween National Park*** – Just minutes away, with its incredible granite formations, seasonal wildflowers, and peaceful walking trails.
• ***Bald Rock Creek Circuit*** – A gentle, scenic loop perfect for a morning stroll.
• ***The Pyramid Hike*** – A local favourite if you're after stunning views and a bit of a challenge.
• ***Storm King Dam*** – Great for kayaking, fishing, or a quiet picnic by the water.

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Wineries & Tasting Rooms

The Granite Belt is wine country — cool climate, rich soil, and passionate local winemakers. Some of our favourites nearby include:
• ***Ballandean Estate Wines*** – One of Queensland's oldest and most awarded wineries.
• ***Heritage Estate Winery*** – A charming cellar door with incredible Chardonnay and Shiraz.
• ***Jester Hill Wines*** – Family-run and welcoming, known for its relaxed tastings.
• ***Tobin Wines*** – Small batches, big personality.
• ***Golden Grove Estate*** – Award-winning reds and friendly faces.

Local Flavours & Experiences

When you're not sipping or hiking, there's plenty to taste and explore:
• ***Jamworks Gourmet Foods*** – Great café lunches and local preserves to take home.
• ***Sutton's Juice Factory & Cidery*** – Famous for their apple pie (trust us, it's worth it).
• ***Granite Belt Maze*** – Fun for families and couples alike, with views to match.
• ***Washpool Soaperie*** – Handmade soaps and natural skincare, crafted right here on the Granite Belt.
• ***Stanthorpe Markets*** – Held on weekends with local produce, crafts, and friendly faces.

Seasonal Highlights

Depending on when you visit, you might catch:
• ***Granite Belt Wine & Food Festival (Spring)*** – A celebration of local vineyards and regional produce.
• ***Apple & Grape Harvest Festival (Biennial, Autumn)*** – The region's biggest event, full of music, food, and colour.
• ***Stanthorpe Snowfalls (Winter)*** – If you're lucky, a rare dusting of snow adds a little magic to the landscape.

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Wildlife & Surroundings

- Girraween Country Inn is surrounded by native bushland. You may see kangaroos, wallabies, or reptiles — please admire them from a distance.
- Do not feed wildlife, and always wear shoes when walking outside, especially at night or near the granite boulders.

Weather Alerts

- Severe weather updates are broadcast on ABC Southern Queensland (747 AM) or via the Bureau of Meteorology app.
- In the event of storms, please remain indoors and avoid open areas or trees.

Need Help?

If you feel unwell, unsafe, or unsure, please call or visit us anytime — **we're always close by and happy to help.**

Contacts & Facilities

Local Services

- ***Taxis*:** Stanthorpe Taxis – (07) 4681 1800
- ***Tour Transfers*:** Granite Highlands Maxi Tours – (07) 4681 2203
- ***Wineries*:** Cellar doors nearby include Ballandean Estate, Symphony Hill, and Hidden Creek.
- ***Fuel & Groceries*:** Ballandean General Store – 198 St Judes Lane, Ballandean.
- ***ATM*:** Available at Ballandean Tavern.

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Safety & Emergencies

Your safety and comfort are our top priorities during your stay. Please take a moment to familiarise yourself with the following emergency details:

Emergency Contacts

- ***Police, Fire, Ambulance*:** Dial **000**
- **Hospital:** Stanthorpe Hospital – 6 McGregor Terrace, Stanthorpe QLD 4380 | (07) 4681 5555
- **Local Doctor:** Stanthorpe Medical Centre – 16 Locke St, Stanthorpe | (07) 4681 0444
- **Pharmacy:** Amcal Pharmacy Stanthorpe – 28 Maryland St, Stanthorpe | (07) 4681 1441
- ***After-Hours Vet*:** Stanthorpe Vet Care Services – 52 Folkestone St, Stanthorpe | (07) 4681 0371

In Case of Fire

- Fire extinguishers are located in the **hallway near the kitchen**, **restaurant entrance**, and **guest corridor**.
- If you discover a fire, **activate the nearest alarm** and **evacuate immediately** using the signed exits.
- Gather at the **main gravel car park area** away from the building.
- Only attempt to fight fire if it is small and you are confident using the extinguisher.

Power Outage

- Emergency lighting will remain on for a short period.
- Please contact Hayden or Josh if the outage continues.

First Aid

- A first aid kits are on site for minor first response, alert Hayden or Josh to assist.
- For serious injuries, call **000** immediately and notify us so we can assist.

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Our Environmental Promise

At Girraween Country Inn, we're proud to live and work surrounded by the pristine granite ranges and native bushland of the Granite Belt. Protecting this environment isn't just part of our business — it's part of who we are.

We're committed to running the inn in ways that preserve the natural beauty and clean mountain air that make this place so special.

Here's how we care for the land and community:

- Water Conservation: We use tank water responsibly, with low-flow fittings and mindful housekeeping practices to reduce waste.
- Energy Efficiency: Lighting and heating are managed to conserve energy, including LED bulbs and eco-timed systems throughout the property.
- Recycling & Waste Reduction: We separate and recycle wherever possible, compost organic waste, and avoid single-use plastics in guest areas.
- Local & Sustainable Products: Our in-room amenities, including Beard & Bramble, Luna & Lace, and Beard & Bark products, are Australian-made, cruelty-free, and refillable to minimise packaging.
- Wildlife Respect: The surrounding land is home to kangaroos, wallabies, and birdlife. We ask guests to admire them quietly and never feed them, ensuring their natural behaviours remain undisturbed.

Every small action adds up — and with your help, we can continue to keep Girraween beautiful for generations to come.

Thank you for being part of our promise. 🌿

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Before You Head Off

We hope your time here has been restful and memorable. Before you head off on your next adventure, please take a moment to check the following:

Check-Out Time
🕙 **10:00 AM** (unless otherwise arranged)
If you'd like a late check-out, just ask us — we'll do our best to accommodate you where possible.

Personal Belongings
A quick look through drawers, wardrobes, and power outlets can save you from leaving something behind. If you do forget an item, we're happy to post it to you (just cover the postage cost).

Room Check
Please make sure:

- All windows and doors are closed.
- Lights, heaters and electrical devices are switched off.
- Used bedding and towels are left in the bathroom.

Payments & Receipts
If you haven't already finalised your bill, please visit reception before departure. We can provide printed or emailed receipts on request.

Stay Connected
We'd love to see you again!
Follow us on **Instagram and Facebook (@GirraweenCountryInn)** for updates, local events, and seasonal specials.

Heading Home Safely
Take care on the road — wildlife is often active early morning and late evening. Please drive carefully and enjoy the scenic journey through the Granite Belt.

Thank you for staying with us.
Warmly,
Hayden & Josh